

June 08, 2009

To whom it may concern
Recommendation relative to contractor

RE: Mr. Chad Stoltenberg
In Line Custom Carpentry, LLC
14365 78th Place North
Loxahatchee, Florida 33470

Dear Sir/Madame:

We are pleased to submit this favorable recommendation relative to Mr. Chad Stoltenberg who has just recently completed performing a "gut rehabilitation" of Carol's condominium in Lake Worth, Florida.

My wife inherited a condominium from her parents which had been neglected for many years, had been damaged by a water line break above its location and clearly needed major work to update both its mechanical systems and its decoration. We got Mr. Stoltenberg's name from his yellow page advertisement. We were careful in choosing a contractor because we live in Massachusetts and would not be present during the work. After meeting with Mr. Stoltenberg we believed him to be honest and sincere. Our first impression turned out to be true and accurate.

Changes and decisions in real time are necessary and inevitable in all construction jobs and ours was no exception. Mr. Stoltenberg is an excellent communicator. We frequently spoke with him by cell phone and exchanged numerous e-mails. As a result, we arrived at good decisions preconstruction and adapted quickly and efficiently to changes during construction. His availability and cooperation did not end when the job was finished and he had been paid in full. He promptly returned my calls afterwards when I had questions and needed a punch list issue resolved. He resolved the issue forthwith.

Mr. Stoltenberg suggested several, excellent design and construction ideas both before construction and during construction. He gave good suggestions in the choice of vendors and materials. He accompanied us in several shopping trips to vendors which saved time and money. He anticipated problems based on his experience so that we saved time and expense. The gut rehabilitation included replacing the entire kitchen. The master bathroom was entirely redone. Doors were replaced, all old carpeting was ripped up and ceramic tile was installed on all of the floors. The electrical and plumbing systems were updated. In summary, everything else was repainted and refurbished. We are extremely satisfied with the result and the process.

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Mr. Stoltenberg began construction when he said he would and performed the construction on a continuous basis until it was completed. When we were delayed because the designer of our kitchen cabinets had made a mistake, he helped resolve the issue and adapted to the delay by working around the matter. Mr. Stoltenberg's finish carpentry work is excellent. The custom work he performed was creative and was done so skillfully that the designer's error was entirely overcome. The work performed on crown molding, cabinets, doors, tile and wooden baseboard was superb. Mr. Stoltenberg's attention to detail and desire to create a first class job is manifest.

In summary, my wife and I sincerely and positively recommend Mr. Stoltenberg to anyone who has construction work to be performed in an honest, highly competent and efficient manner.

Very truly yours,

Robert Snider

Carol T. Snider